**AN AUDIT OF TELEPHONE CONSULTATIONS WAS CARRIED OUT IN SEPTEMBER 2014 A BREAKDOWNS OF THE RESULTS IS GIVEN BELOW**

1 GP visit

1 DN visit

8 prescriptions issued

15 Advice/reassurance. No follow up required

1 referred to hospital

1 appointment with GP

1 appointment made for blood test

1 appointment made for ECG

1 medication change & letter to cardiology for advice

Telephone consultations were started following discussions with the Doctors and the Patient Group. The results were discussed and it was agreed this was a good service for patients. It was emphasised that is patient choice as to whether they are seen or receive a telephone consultation.